

Every clinical trial starts with a question.

At Teckro we asked:

- Q How can we make it easier for busy doctors and nurses to instantly get the right answers when they are with patients?
- Q How can we help monitors and study teams to manage risk by reducing the potential for protocol deviation?
- Q How can we provide sponsors with real-time visibility of engagement with their trials?

Product Overview

Teckro Search

Instant answers to study questions – anytime, anywhere

It's hard to believe that in today's always connected digital world, research staff primarily access study protocols and other critical information as paper documents or PDF files stored somewhere in a portal.

Compliance with the protocol is paramount to protect patient safety and preserve the quality of the trial. Yet, today study documents are inconvenient, inaccessible and possibly inaccurate if version control is not properly managed.

It is little wonder that failure to conduct trials in accordance with the protocol is consistently the most cited inspection observation year after year, according to FDA data.

Teckro Search provides accurate answers in seconds to study questions by analyzing all approved, current study documents and returning results with the greatest relevance.

Built on the Teckro Platform, Teckro Search eliminates guesswork for research staff and helps study teams to manage risk. All relevant study information is securely accessible anytime anywhere for on-the-go, busy research staff. With Teckro Search, accurate answers are returned instantly by analyzing all approved, current study documentation. From this, sponsors and monitors have visibility into study engagement and search term trends, which can provide actionable insights on areas for improvement with the study or early indications for potential safety risks.



Teckro Search Benefits:

- Improve study quality by making the protocol more accessible
- Protect patient safety with immediate answers such as eligibility, treatment and adverse event handling
- Eliminate protocol printing costs and preserve version control so that only the latest, approved study information is in the hands of site staff
- Manage study performance based on real-time insights of study engagement and search trends

Teckro Search is part of a suite of applications built on the Teckro Platform.

This is a validated and securely hosted cloud-based platform. Teckro uses industry best practices to preserve data sovereignty by region and is compliant with major industry regulations. As part of your clinical operations ecosystem, Teckro can integrate with other key clinical applications. The other applications within the suite include:

- Teckro Engage to securely send relevant, targeted study notifications and important updates
- Teckro Survey to quickly capture feedback from research staff

All Teckro applications are simple and intuitive, with virtually no user training required. As a result, user adoption is typically very high as nearly all users invited register to Teckro and the vast majority are active on Teckro.

Secure access to study information anytime, anywhere

Teckro Search makes the protocol and additional study documents accessible through a secure iOS and Android mobile app or via a responsive website. This means physicians and nurses have real-time answers to inclusion and exclusion criteria on the spot with patients.

An easy-to-navigate study overview gives research staff quick access to important study information, such as the schedule of treatments. Teckro Search also consolidates all contacts, including sites, monitors, study team members and vendors.

Teckro Search is a way for research sites managing multiple trials and sponsors to consistently access details for any given trial.

Accurate answers from current, approved study documents

Teckro Search accurately matches even complex queries with the most relevant information that may exist in the protocol or other supporting documents, such as CTCAE, ICH GCP Guidelines, drug handling and pharmacy labs and investigator brochures.

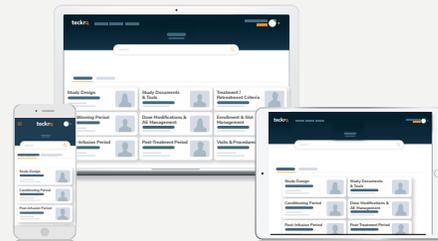
The unique Teckro digitization process, managed by a knowledge team with clinical research experience, enriches study documentation to return granular answers. Contextually aware, Teckro results include related information that can lead the user on a path to the next best action. For example, by entering “adverse events,” Teckro will return relevant answers to help the user to determine the severity, find reporting guidelines and assess the course of action with treatment.

All results include the document title and date, as well as a quick link providing the source for further reading. Amendments are updated in Teckro Search so users can be assured they only have answers from approved, current documents. Study teams also have the ability to add clarifications to provide further helpful information.

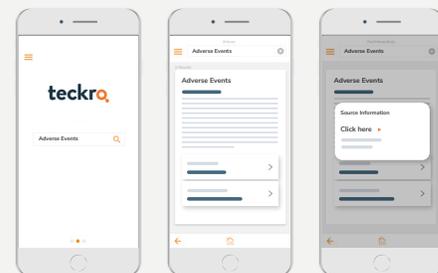
Real-time visibility into study engagement

For the first time, study teams have real-time insight into engagement with study documents. Dashboards provide invaluable insights for study teams to show who is interacting with the study and reveal top search terms. High profile search terms may indicate safety issues, while high frequency search terms could highlight where further clarification is needed.

Search activity is displayed on an interactive global map, while a more granular, filterable list provides search terms by role, by site and by country. Raw list data can be exported for further analysis.



Teckro Search consolidates all study information, documents and contacts accessible via a secure mobile app or responsive website.



Teckro Search reliably answers study questions in seconds with quick access to source documents and references for next best actions.



Site	Country	Role	Name	Searches	Activity
00000	United States	Study Manager	John Smith	Adverse Events	1 day ago
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Teckro Search trends are accessible in an interactive map and detailed list.

Have a question about your clinical trial? Teckro the answer.

For more information or to request a demo, visit www.teckro.com